

Rainey, Kizer, Reviere & Bell, P.L.C.

Leading law firm relies on ArcMail Defender for compliance, confidence and convenience.

Organization: Rainey, Kizer, Reviere & Bell, P.L.C.

Location: Jackson and Memphis, TN **Client Since:** February 2008

Product: Defender U110

Rainey, Kizer, Reviere & Bell is a full-service law firm with offices in Jackson and Memphis, Tennessee. Its 36 attorneys and 50 support staff send and receive an average of 3000 emails per day on the Microsoft Exchange 2003 platform.

The firm began archiving with the ArcMail Defender U110 in February 2008. According to Rainey Kizer's IT Administrator, Koie Smith, the firm needed a system that would ensure compliance with current legal and regulatory requirements pertaining to email retention. Mr. Smith also wanted a more efficient method of recovering misplaced or deleted user email.

"We've restored entire mailboxes from backup," Mr. Smith said, "but trying to recover a single email is a time-consuming, tedious process. One of the things that impressed me right away about the Defender is how easy it is to find and restore individual emails."

Low cost of ownership and no maintenance.

Mr. Smith preferred ArcMail's appliance-based approach to software-based solutions because of its cost effectiveness, reliability and low-maintenance — an important consideration for an organization with a two-person IT staff. He made the decision to purchase the ArcMail Defender U110 following a 15-day trial.

"The Defender took about 20 minutes to set up," Mr. Smith said. "It requires zero maintenance, and I haven't had any support issues since I installed it six months ago."

Rock solid reliability, better server performance.

Mr. Smith said that the ArcMail Defender U110 has proven to be "rock solid" and will enable the firm to revise its policies on mailbox sizes and retention to achieve greater network efficiency.

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*- Koie Smith,
IT Administrator
Rainey, Kizer, Reviere & Bell, P.L.C.*

About

Rainey, Kizer, Reviere & Bell, P.L.C.

Rainey, Kizer, Reviere & Bell is a full-service law firm with a diversified practice that includes banking and creditor relations, education law, employment law, estate planning and elder law, a general corporate practice, health care and professional liability law, real estate transactions, workers' compensation, insurance defense, and civil rights defense. The firm represents local, regional and national clients before state and federal courts and regulatory agencies throughout the southeastern United States.

www.raineykizer.com

SUCCESS STORY

Besides providing a complete email store by automatically archiving and indexing all of the firm's incoming, outgoing and internal email and attachments, the ArcMail Defender U110 allows for instant recovery of deleted email.

"We haven't felt the need to give the users access to the archive yet," Mr. Smith said. "But when an attorney can't find an email, I just stop by their office, pull up Defender's browser interface on their computer and find their email in a few seconds. It never fails to impress."

Contact Us

To learn more about ArcMail's complete email archiving and management solutions, email sales@arcmail.com, call 866-417-6495 or visit www.arcmail.com.

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